

BONUS POINTS

HOW TO GET THEM!

Bonus points can be earned at any point of sale at The 19th or City Diggers. Be sure to use your membership card when purchasing food, beverages, membership, raffle tickets, pro shop items or when playing a gaming machine so you can earn bonus points. Bonus points can also be won at club promotions.

SPENDING BONUS POINTS

You can redeem bonus points at either venue's bars, food outlets or at City Diggers raffles.

1 point = 1 cent | 1000 points = \$10

CHECKING BONUS POINTS

You can check how many bonus points you have at both The 19th and City Diggers. You can swipe your membership card at the member kiosk, gaming machines, point of sale or by asking any of our friendly staff.

BONUS POINT EXPIRY

All bonus points for Ruby members expire annually on 30th September, so be sure to spend them before they disappear! Bonus points for members in the Emerald, Sapphire, Diamond and Diamond Plus tiers do not expire.



Two venues
One membership
One city



Player Activity Statements are available upon request to a duty manager. Once the request has been made, please allow 72 hours for Wollongong Golf Club to provide you with the statement. THINK! About your choices. Call gambling help 1800 858 858. www.gamblinghelp.nsw.gov.au. Gambling and Liquor Exclusion Schemes are available. Please see a duty manager for further information. All information regarding Ultimate Rewards is contained in the terms and conditions available from reception.

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151-161 Corrimal St,
Wollongong NSW 2500
(02) 4222 3111

the19th.com.au
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@the19th_wollongonggolfclub

City Diggers
82 Church St,
Wollongong NSW 2500
(02) 4228 8522

citydiggers.com.au
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ULTIMATE
Rewards



THE 19th

CITY DIGGERS
Heart of our City

GRADING POINTS

EARNING

Your Ultimate Rewards tier is determined by the number of grading points (not bonus points) you earn over a six month period. You can earn grading points when using your membership card to purchase food, beverages, raffle tickets, pro shop items and when playing a gaming machine at The 19th or City Diggers. You are also able to buy into a tier. Please see a duty manager for further information.

CHECKING

You can check how many grading points you have earned by asking a duty manager at any stage.

MOVING UP A LEVEL

You can move up a tier on the first business day of each month. We calculate your tier by looking at how many grading points (not bonus points) you have earned in the last six months.






MOVING DOWN A LEVEL

Moving down a tier only happens twice a year on the first business day in April and October.

OPTING OUT

If you choose not to be a part of the Ultimate Rewards loyalty program, please see a manager on duty.



Benefits	 Ruby Entry	 Emerald Grading points 2,500	 Sapphire Grading points 5,000	 Diamond Grading points 10,000	 Diamond Plus Grading points 20,000
Points accelerator ¹	X	5% more!	10% more!	15% more!	30% more!
Discounts when paying with points ²	5%	10%	20%	30%	40%
Visitation points ³	2 points	10 points	20 points	50 points	100 points
Complimentary raffle tickets ⁴	X	\$10 free once per month at City Diggers	\$10 free at each City Diggers raffle	\$15 free at each City Diggers raffle	\$20 free at each City Diggers raffle
No expiry of bonus points	X	✓	✓	✓	✓
Hospitality allowance ⁵	X	X	X	\$20 per month	\$50 per month
Complimentary tea coffee & soft drink ⁶	One coffee per day and complimentary soft drink	One coffee per day and complimentary soft drink	Unlimited	Unlimited	Unlimited
Members only promotions	✓	✓	✓	✓	✓
Birthday rewards ⁷	Over \$25 in value	Over \$30 in value	Over \$50 in value	Over \$70 in value	Over \$95 in value
Earn and spend bonus points	✓	✓	✓	✓	✓
Additional offers from time to time	✓	✓	✓	✓	✓

¹Bonus points earned (not won) through spend on food, beverages, raffles, golf comps, green fees and play on gaming machines.

²Does not include TAB, KENO, bottle shop or pro shop purchases. Part payments not accepted.

³Earned on first swipe at either venue's kiosk. Members will only earn at one venue per day.

⁴Valid at City Diggers raffles only. Refreshes daily or on the first day of the month (depending on your tier). All unused items become obsolete and do not accrue.

⁵Refreshes monthly, all unused allowance will become obsolete and do not accrue.

⁶When ordered from a VIP host.

⁷Must be redeemed during birth month. Rewards are activated after first swipe at the POS for the month.